



Rapid Response Services for Employers

Rapid Response services were designed to respond to layoffs and plant closings by quickly coordinating services and providing immediate aid to companies and their affected workers. Rapid Response teams will work with employers and any employee representative(s) to quickly maximize public and private resources to minimize the disruptions on companies, affected workers, and communities that are associated with job loss. Rapid Response can provide customized services on-site at an affected company, accommodate any work schedules, and assist companies and workers through the painful transitions associated with job loss.

Inviting the Rapid Response team on-site to meet with company representatives and affected employees is beneficial to everyone:

- Services are provided at no cost.
- The layoff or closure does not have to fall under the federal Worker Adjustment and Retraining Notification Act (WARN) requirements in order to request service.
- Providing Rapid Response services supports both public and employee relations.
- Productivity may increase and absenteeism may decrease because valuable employment transition information is provided to the affected employees, so focus can remain on the work to be done.

Below, are general descriptions of some of the Rapid Response services provided to companies in the Workforce Solutions Rural Capital Area.

On-Site Consultation Meeting – Initial meeting between the Rapid Response Team and company representatives to discuss services and establish an action plan that best suits the needs of the situation.

Workforce Solutions Office Orientation – This group session reviews our role in assisting your employees in becoming re-employed and discusses the free services and benefits found through the Workforce Solutions offices.

Re-employment Workshops – These group workshop sessions can cover a variety of employment topics, including: Job Search, Resume Writing, and Interviewing.

Unemployment Insurance Information – For this session, we invite an Unemployment Insurance representative from the Texas Workforce Commission (TWC) out to your facility to discuss the Unemployment Insurance process.

Additional Services – Workshop sessions can also be provided on Financial and Stress Management, assistance with registering for work in Work in Texas can be arranged, and layoff re-employment packets – full of information – are always provided.

**For more information, or to request services, please contact the
Rapid Response Representative at:**

**Workforce Solutions Rural Capital Area Workforce Development
Board**

2701 Gattis School Road, Building B, Suite 101

Round Rock, Texas 78664

(512) 244-7966

**Some of the above information was retrieved from The United States
Department of Labor - Education & Training Administration.**

For additional Rapid Response information, see their website:

<http://www.doleta.gov/layoff/employers.cfm>

**Further information is available through the Texas Workforce
Commission's Dislocated Worker's Programs:**

<http://www.texasworkforce.org>